



# EUROPEAN SPECIAL ORDER FORM & POLICY

Please print out this form then scan, fax or mail it to us. E-signatures are not acceptable, and will be refused by the banks. Scan back to [Fiatplus@aol.com](mailto:Fiatplus@aol.com), or mail to C. Obert & Co., 2131 Delaware Ave., Suite D, Santa Cruz CA 95060.

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_ EMAIL: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CREDIT CARD # \_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_ EXPIRATION DATE \_\_\_\_/\_\_\_\_  
3 DIGIT SECURITY CODE ON THE BACK OF THE CARD \_\_\_\_

SHIPPING ADDRESS: *IF DIFFERENT FROM BILLING ADDRESS*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

If you send a signed and completely filled out copy of this form to us it confirms your European Special Order for the following item (s).

Part Number	Description	Quantity Ordered
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Let us know immediately if you need to cancel this order!!**

PLEASE READ & UNDERSTAND, and INITIAL THIS IMPORTANT POLICY INFORMATION  
(Ignorance is not bliss - it's expensive!)

\_\_\_\_\_  
INITIAL  
HERE

⇒ **All European Special Orders require your credit card number, a current expiration date, your signature below, & this form in our possession, to be honored - as the final price of each item may differ depending on exchange rate, customs fees, shipping charges etc. You authorize, by signing below, C. Obert & Co. to charge your credit card for the final price plus insured shipping to your provided shipping address, plus tax if applicable. You also, by signing below, agree to pay the total amount according to your card issuer agreement.**

\*\*\*Please be forewarned that delivery time on special orders can run into many months, and occasionally may take as much as a year. We do everything we can to keep on top of our suppliers, but we are dealing with diminishing items that each day becomes more and more difficult to obtain.

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⇒ **Once the item (s) have been ordered from our European supplier, WE CAN NOT CANCEL THE ORDER. Once the order has been received in the States, we cannot return it to the supplier. Therefore, WE CAN NOT REFUND CANCELLED ORDERS. RETURNED ITEMS WILL BE REFUSED.**

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If you have special ordered an item that you no longer want, and it is too late to cancel because the order is already been shipped, or is all ready to be shipped, we can offer you one of these options:

\_\_\_\_\_  
INITIAL  
HERE

- ⇒
1. Partial refund, the amount depends on item.
  2. Consignment sale of item. ([See our Consignment Agreement](#))

For option two, we will advertise your item on our web store. As soon as it is sold, we will forward the proceeds of the sale to you.

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⇒ In cases where our supplier neglects to ship the order (due to unavailability, or error), we will cancel your order if you so desire. Otherwise, I will automatically re-order the item until it comes in, or attempt to locate your item thru a new source. If the price changes substantially (other than by currency fluctuations or new US Customs fees) this process will start over, and you will get a new one of these forms to sign & return to us.

Signature below, and initialing above indicates you have read, understand, and agree with the entire Special Order Policy.

**X**\_\_\_\_\_

**DATE**\_\_\_\_\_

\_\_\_\_\_  
Printed name